



Do you deliver?

We offer our catering delivery Monday - Saturday and require a 30–45-minute delivery window. Larger orders may require more time to execute drop-off. Delivery fees are not included in the menu prices and start at \$15.00 per delivery. Don't hesitate to get in touch with us directly to confirm your delivery window before placing your order.

I have dietary restrictions; can you accommodate for those?

Jane's is happy to accommodate special requests, allergies and dietary needs when possible. To protect you and your guests, please find out if the request is an allergy or just a preference. Our kitchen is an open plan facility, and allergens such as nuts and gluten are present, so there is always the possibility of cross-contamination even when taking every possible precaution. Jane's will not assume any liability for adverse reactions to foods consumed or items an individual may come in contact with at any event catered by Jane's. Additional charges may apply to accommodate special requests, allergy and dietary needs due to additional labor and specific ingredients that may be required. We've incorporated helpful symbols to help you easily identify products that may match your dietary needs and preferences. If you have additional questions about ingredients for any of our products, feel free to contact us

Do I need to pay any fee in advance to confirm my catering order?

A 10%-18% Production Fee will apply to all orders. We accept e-Transfers (info@janesonthecommon.com), Cheque, Visa, MasterCard, or Amex. Final payment is due upon confirming your order. Adjustments on balance can be made 0 - 5 business days after the event if required.

Our event is rescheduled, can I cancel my order?

We understand that things happen in life. In such a case, cancellation request must be received and confirmed by a Jane's team member via email. Please email cancellations to catering@janesonthecommon.com

Cancellation requests made with 14 business days of notice will not be charged and will have their production fee refunded.

If a cancellation request is made with 7 business days of notice 50% of the estimated total will be applied.

For cancellations made with 3 business days or less of notice 100% of the estimated total will be applied.

Customize Menus

Our Culinary team can design a menu based on anything you can dream up, creating a truly one-of-a-kind feast for you and your guests (Conditions apply)

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